

ABSTRACT

Andreas Valdo, The Implementation of E-Government at the Unity of Nations and Politics Agency of Kalimantan Barat Province. **Thesis of Governance Science Study Program of Social and Political Sciences Faculty of Universitas Tanjungpura Pontianak 2023.**

This study aimed to describe and analyze the implementation of E-Government at the Unity Nations and Politics Agency of Kalimantan Barat Province. This research is interesting to study because the development of the era makes the use of information technology very much needed by the government. The analysis used the success elements of the E-Government implementation according to Indrajit (2016) namely support, capacity, and value. This study used the qualitative descriptive research method with observation, interview, and documentation as the techniques of data collection. The results of this study showed that the Implementation of E-Government at the Unity of Nations and Politics Agency of Kalimantan Barat Province was already running; it was just not running effectively and efficiently. Some of the problems that the researcher found were, for example, that the budget was still very limited, so it was not able to cover everything to maximize the implementation of e-government; it still really needed a budget. There were also limited human resources, both in terms of quality and quantity, to carry out E-Government implementation, so the additional staff was still needed to carry out the Implementation of E-Government at the Unity of Nations and Politics Agency of Kalimantan Barat Province. Then the availability of information technology infrastructure was good, it was just that it still needed improvement, such as computers and Internet networks, so that the implementation of E-Government could be carried out effectively and efficiently.

Keywords: E-Government, Human Resources, Kalimantan Barat.



ABSTRAK

Andreas Valdo, Penerapan *E-Government* di Badan Kesatuan Bangsa dan Politik Provinsi Kalimantan Barat. **Skripsi Program Studi Ilmu Pemerintahan Fakultas Ilmu Sosial dan Ilmu Politik Universitas Tanjungpura Pontianak 2023.**

Penulisan Skripsi ini bertujuan untuk Mendeskripsikan dan menganalisis bagaimana penerapan *E-Government* di Badan Kesatuan Bangsa dan Politik Provinsi Kalimantan Barat. Penelitian ini menjadi menarik untuk didalami dikarenakan Perkembangan jaman jadi Penggunaan Teknologi Informasi sangat di perlukan pemerintah. Analisis ini menggunakan elemen sukses Penerapan *E-Government* menurut Indrajit (2016) antara lain Dukungan (*Support*), Kemampuan (*Capacity*), dan Manfaat (*Value*). Metode yang digunakan peneliti adalah jenis penelitian deskriptif kualitatif dengan teknik pengumpulan data yang dilakukan adalah Observasi, Wawancara, dan Dokumentasi. Hasil penelitian ini menunjukkan bahwa Penerapan *E-Government* di Badan Kesatuan Bangsa dan Politik Provinsi Kalimantan Barat sudah berjalan hanya saja tidak berjalan Efektif dan Efisien. Beberapa permasalahan yang peneliti temukan seperti Salah satunya anggaran dana masih sangat terbatas jadi kurang mampu mencakup semua jadi untuk memaksimalkan Penerapan *E-Government* masih sangat membutuhkan anggaran dana, terbatasnya Sumber Daya Manusia baik dari segi kualitas maupun Kuantitas yang ada dalam menjalankan Penerapan *E-Government* sehingga masih membutuhkan tenaga tambahan untuk menjalankan Penerapan *E-Government* di Badan Kesatuan Bangsa dan Politik Provinsi Kalimantan Barat. Kemudian ketersediaan infrastruktur teknologi informasi sudah baik hanya saja masih perlu pembenahan seperti Komputer dan jaringan Internet supaya Penerapan *E-Government* terlaksana secara Efektif dan Efisien.

Kata Kunci : *E-Government*, Sumber Daya Manusia, Kalimantan Barat.