TABLE OF CONTENTS

ABSTRACT ..... **vii**

MOTTO ..... **viii**

DEDICATION ..... **ix**

ACKNOWLEDGEMENTS ..... **x**

TABLE OF CONTENTS ..... **xii**

LIST OF TABLES ..... **xiv**

LIST OF PICTURES ..... **xvi**

LIST OF APPENDICES ..... **xvii**

CHAPTER I INTRODUCTION **1**

1.1 Research Background 1

1.2 Research Questions 4

1.3 Research Purposes 4

1.4 Research Significance 5

1.5 Terminology 5

CHAPTER II LITERATURE REVIEW **7**

2.1 Perception 7

2.2 Online Learning 13

2.3 Language Learning 24

2.4 The Process of Online English Language Teaching and Learning 25

2.5 The Teaching of English at SMA Taman Mulia 39

CHAPTER III METHODOLOGY **43**

3.1 Research Design 43

3.2 Setting and Participants 43

3.3 The technique of Data Collection 45

3.4 Tool of Data Collection 45

3.5 Techniques of Data Analysis 48

CHAPTER IV FINDINGS AND DISCUSSION 50

4.1 Research Findings 50

4.2 Discussion 76

CHAPTER V CONCLUSIONS AND SUGGESTIONS 80

5.1 Conclusion 80

5.2 Suggestions 80

References 83

APPENDICES 89