

ABSTRACT

Wahdini (2022). Challenges in using digital media in teaching English

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Digital media offers alternatives to make education more exciting and effective, particularly in teaching and learning English as a Foreign Language (Yordming, 2017). This research was carried out through a case study to investigate and find out any factors of challenges and problems Junior High School EFL teachers face when using digital media during their teaching activities at public junior high schools in Pontianak, as well as to identify the strategies employed by teachers to overcome those challenges and problems. Interviews and documentation were used in data collection, and those were analyzed using two different data analysis techniques, including qualitative and content analysis techniques with the triangulation strategy. It was reached that in teachers' experiences, they used digital technology devices and software applications for teaching with challenges such as difficulties in using digital technology, their teaching preparation, and their conditions unfamiliar with digital teaching. Further, the causative factors of the challenges and problems for the teachers included their lack of competence, insufficient teaching material, inadequate digital teaching ability, and technical issues involving internet connection and insufficient devices. Thus, they learned and improved their ability to use digital media independently, providing the digital media they needed, creating learning resources for their students, asking for their colleagues' help, and attending training related to digital media.

Keywords: Digital Media, Teaching Challenges, EFL.

DEDICATION

الحمد لله رب العالمين

Allah, the Lord, will constantly be praised and thankful for granting grace, blessing, physical and spiritual health, and pleasure. I sincerely present prayers and greetings to the Prophet Muhammad SAW, his family, and colleagues.

The writer dedicated this work to:

The most essential and remarkable person became my passion's foundation and spirit. None other than my mother, who I really love Nurahmi, who always opened his warm arms whenever I felt down. She is always there for me, even though my beloved father has left us forever since 2011. She tirelessly prayed for my success until her tears fell silent. Fighting is tiring and not easy, but I can live it to see her warmest smile. Thank you for your prayers, unconditional love, support, and everlasting encouragement throughout my academic years. Thank you to my elder siblings for encouraging and supporting me to finish this step. There is nothing I can give besides millions of words of gratitude. I hope completing this thesis will be a bridge of sustenance for my family and me.

Writer